

EAD12 | 2017 Design for Next

# Design and the Fourth Industrial Revolution

Dangers and opportunities  
for a mutating discipline

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# 1. Introduction

the changing nature of design  
can be explained by transformations

- the emergence of the *homo faber*
- the idea of man as the *machine creator*
- the age of the *homo gubernator*

Graphic and Industrial design  
are the results of a time:

## **the Second Industrial Revolution**

with a focus on the mass production of goods and services

# **the Fourth Industrial Revolution**

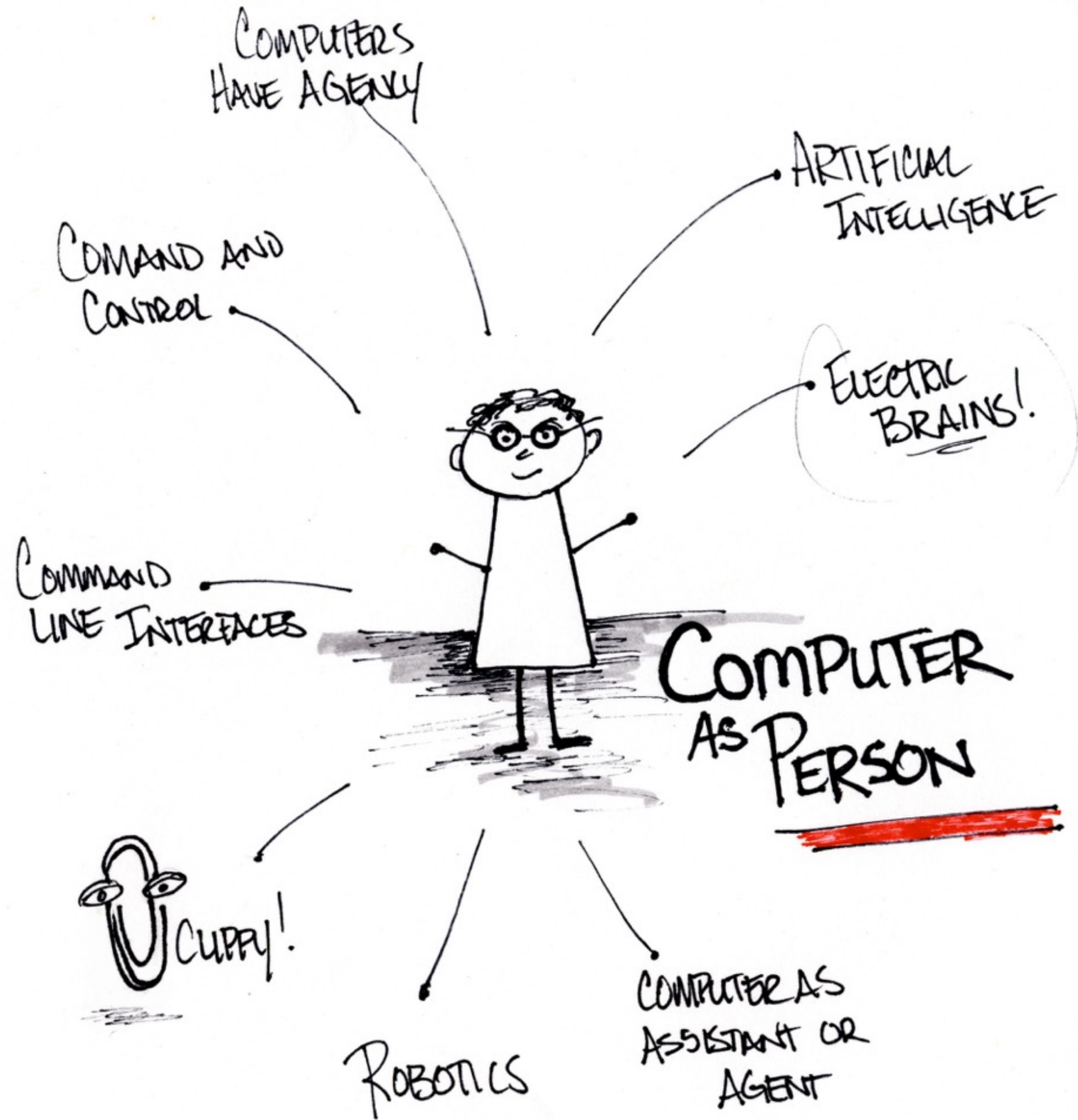
“a fusion of technologies that is blurring the lines between the physical, digital and biological spheres”

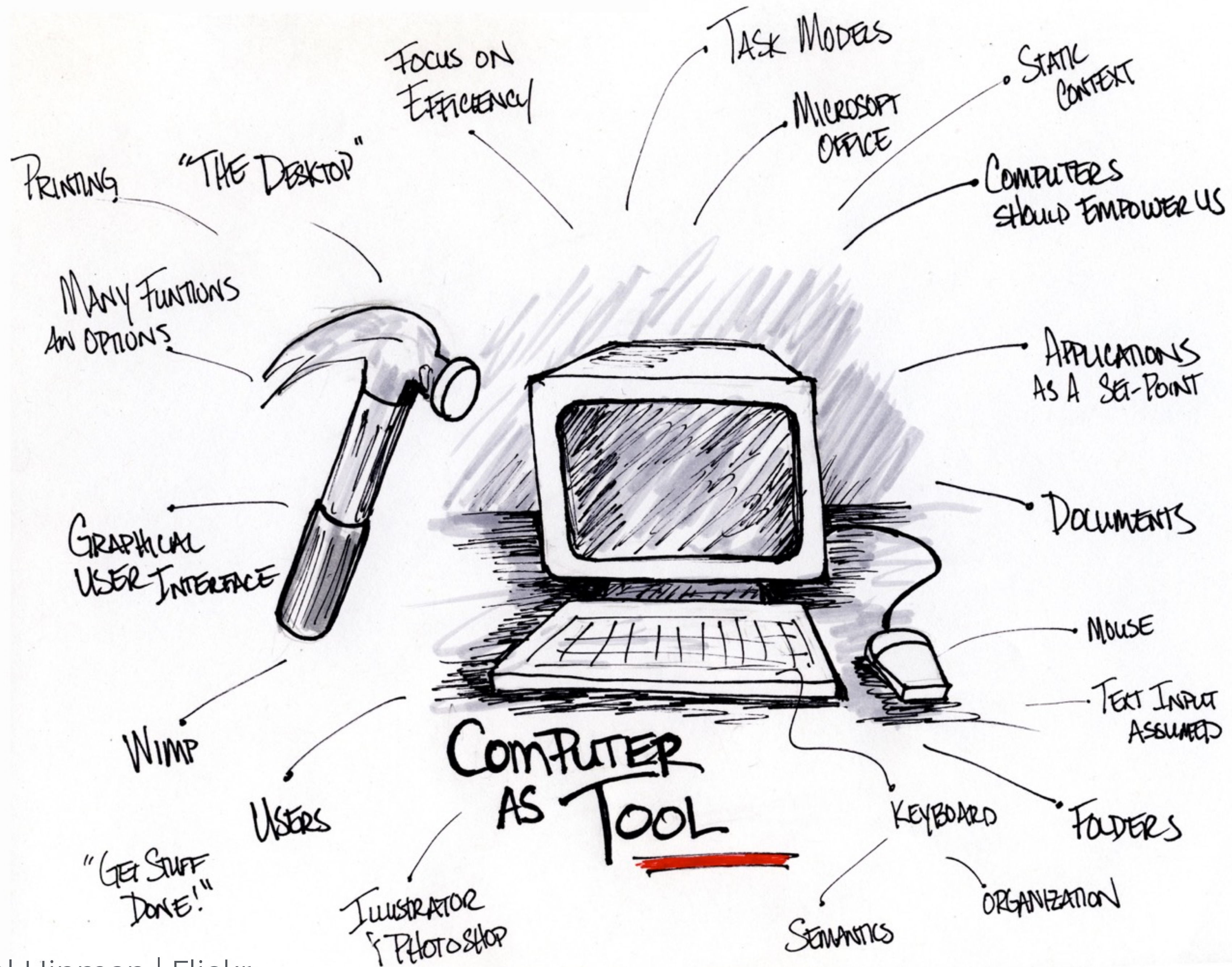
– Klaus Schwab, 2016

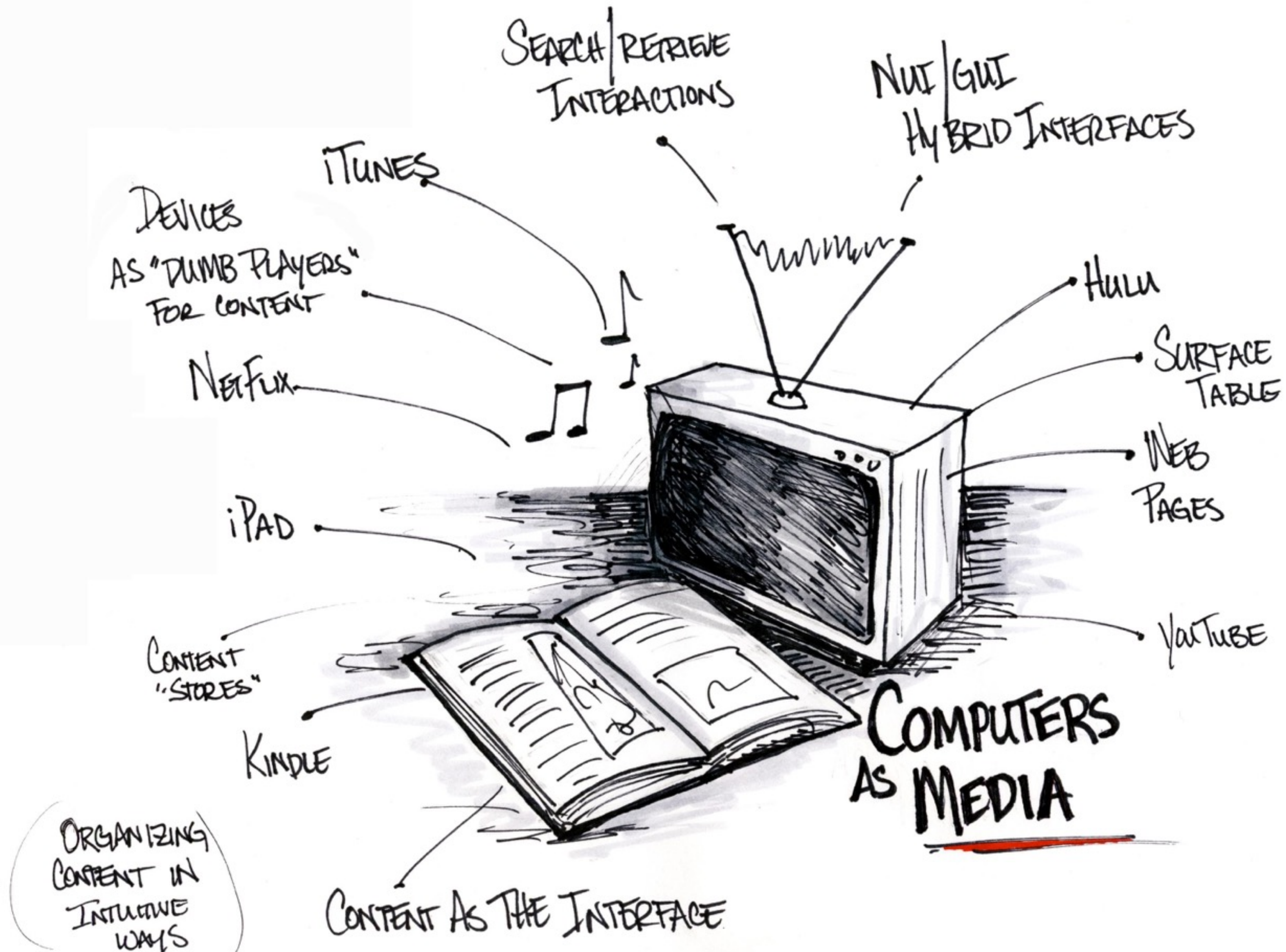
## **2. A software revolution and a framework of paradigms for understanding computers**

“all of the technology required to transform industries through software finally works and can be widely delivered at global scale”

– Marc Andreessen, 2011







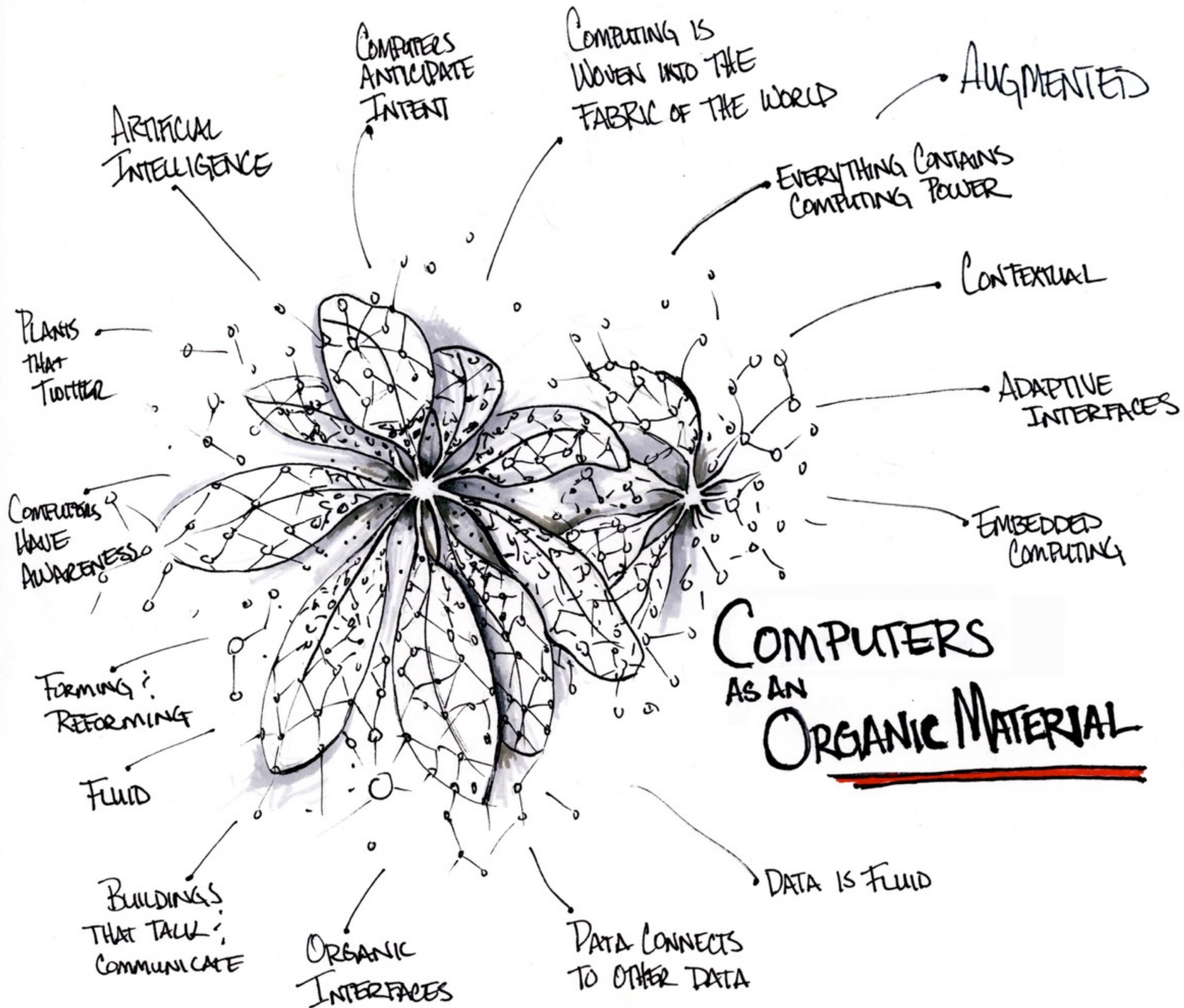
ORGANIZING  
CONTENT IN  
INTUITIVE  
WAYS

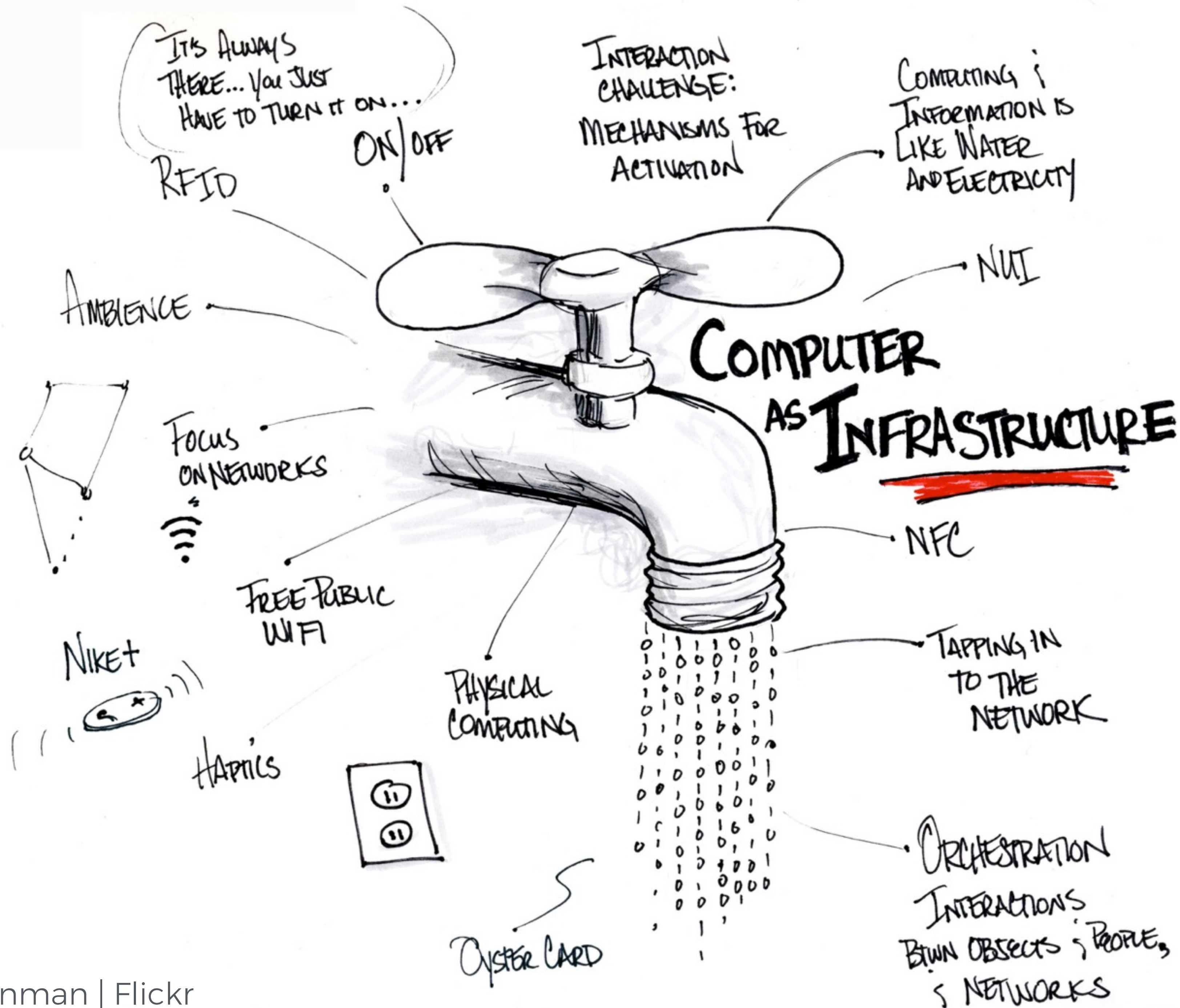


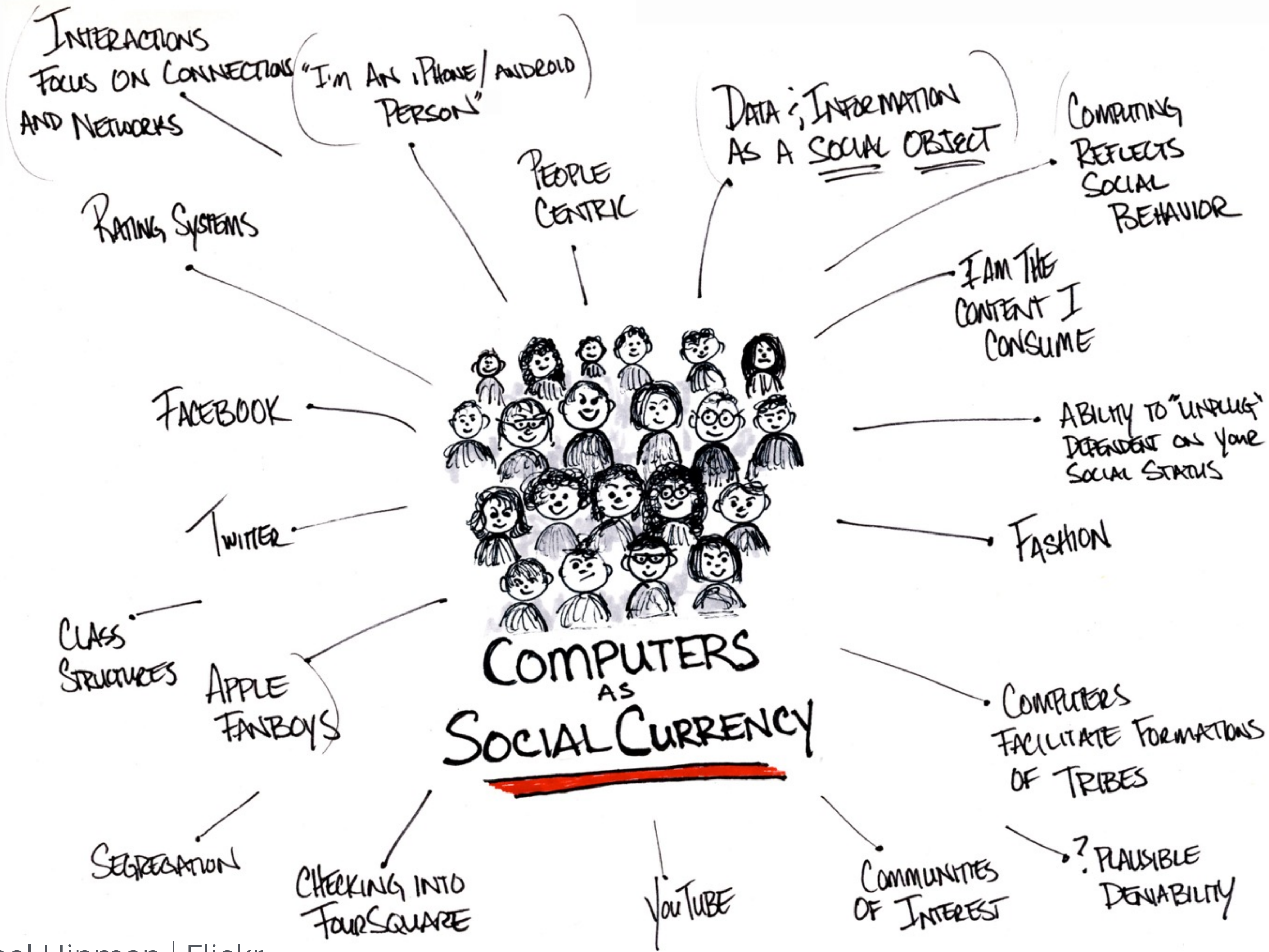
Verplank and Moggridge also propose

- computers as LIFE
- computers as FASHION
- computers as VEHICLE

but Hinman proposes a different set







“engineers, designers, and architects are combining computational design, additive manufacturing, materials engineering, and synthetic biology to pioneer a symbiosis between microorganisms, our bodies, the products we consume, and even the buildings we inhabit””

– Klaus Schwab, 2016

# **3. Design, the age of biology and second-order cybernetics**

# the Four Orders of Design according to Richard Buchanan

## Graphic

Signs  
Symbols  
Print

## Industrial

Products

## Interaction

Services  
Experience  
Interfaces  
Information

## Systems

Business  
Organisations  
Education  
Governments

## **graphic design**

visual symbols, the communication of information  
in words and images

## **industrial design**

tangible, physical artefacts and material things

the Bauhaus

the Ulm Hochschule für Gestaltung (HfG Ulm)

the HfG Ulm made an enormous contribution,  
exploring novel areas such as **cybernetics**

we are moving ahead **complex interrelations of systems**

we have to consider the crossover between design and cybernetics

the shift from a mechanical-object ethos to an organic-system ethos

“increasingly design shares with biology a focus on information flow, on networks of actors operating at many levels and exchanging the information needed to balance communities of systems”

– Hugh Dubberly, 2008

“designers of digital systems are faced with the challenges of product-service ecologies”

“form-givers may have the luxury of working alone, but designing systems and designing platforms require teams”

– Dubberly & Pangaro, 2015

“The designer will be the coordinator. His responsibility will be to coordinate, in close collaboration with a large number of specialists...”

– Tomás Maldonado (in Rinker, 2003)

“design is not just steering towards a goal (as in first order cybernetics); design is also a process of discovering goals, a process of learning what matters (ad in second-order cybernetics)”

– Dubberly & Pangaro, 2015

“design and cybernetics are really the same thing”

– Ranulph Glanville, 2015

## **the Fourth Industrial Revolution**

- the lines between the physical, digital and biological spheres are blurring
- the role of design could be related to the process of discovering goals and learning what matters

- two examples
  - the creation of forms: Dreamcatcher
  - connected technologies: Enchanted Objects

“Dreamcatcher is a generative design system that enables designers to craft a definition of their design problem through goals and constraints”

– Project Dreamcatcher | Autodesk

“enchanted objects starts as ordinary things ...  
augmented and enhanced through the use of  
emerging technologies – sensors, actuators, wireless  
connections, and embedded processing – so it  
becomes extraordinary”

– David Rose, 2014

# **4. The Fourth Industrial Revolution and the inevitable**

- **the inevitable**

twelve forces related to technology that will shape our future in the next thirty years

- Becoming, Cognifying, Flowing, Screening, Accessing, Sharing, Filtering, Remixing, Interacting, Tracking, Questioning and Beginning

“it means processes – the engines of flux – are now more important than products”

“in the intangible digital realm, nothing is static or fixed”

“everything is becoming”

– Kevin Kelly, 2016

# 5. Conclusions

- a software revolution
- a computer paradigms framework
- the four orders of design
- the age of biology
- a correlation between design and cybernetics
- the fourth industrial revolution

“[previous changes] pale by comparison to the paradigm shift in design that we are now witnessing”

– Bruce Archer, (in Krippendorf, 2006)

“design as to shift gears from shaping the appearance of mechanical products... to conceptualising artefacts, material or social, that have a chance of meaning something to their users”

– Klaus Krippendorf, 2006

a hundred years ago, industrial and graphic design emerge in the context of a “technological innovation and industrial development”

there is a need to change “permeating the multiple nodes of the unprecedented sociotechnical networks in which we all live and operate”

– Ezio Manzini, 2015

- the **Fourth Industrial Revolution** presents a crisis
- in Chinese, crisis (危机) equals *danger and opportunity*
- design, confronted with the crisis, could change and mutate

firmitas, utilitas et venustas

(well constructed, functional and delightful)

– Vitruvius

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**Grazie.**

Thank you.



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